

10 SHOW PASS INSTRUCTIONS

We hope you will enjoy the 2025 Fringe Festival in style with your 10-Show Pass.

Important details:

- The 10-Show Pass grants the holder 10 complimentary tickets throughout the festival, and is shareable with your household.
- You MUST have a ticket and a Fringe Button to see a show (We will provide 2 free buttons with your 10-show pass, but extra guests must purchase their own button(s) in order to be admitted.
- You must use your pass to book tickets online through the Guests Site: <https://guests.intrepidtheatre.com> in advance through our new online ticket booking system.
- You must activate your pass before you can book tickets.
- **To activate your pass:**
 - Please send your name and preferred email to receive your e-tickets at to tickets@intrepidtheatre.com. Your 10-Show Pass will become available within 48 hours of receiving your email.

To activate your 10-Show Pass:

If you do not already have a ticketing account with us

- ★ Please email the above information to the email. Within 48 hours you will receive an email from Red61 (our ticketing system) to reset your password. Click the link, set a new password, and voila! You can now log in to the Guests Site.

If you have an account with us already

- ★ Good news! You are already registered. To access our Guests Site, sign in with your previously used login for our www.tickets.intrepidtheatre.com site.

- You will receive a confirmation email when your 10-Show Pass has been “purchased” and attached to your account. You will not be able to purchase tickets before receiving this confirmation email.
 - Please note that this confirmation is solely to notify you that the pass has been added to your account, and does not act as a ticket to any performances; shows must now be booked on your pass.
- **You are now set up to purchase a ticket!**
 - If you try to book your 10-Show Pass tickets on the standard ticketing website(tickets.intrepidtheatre.com) it WILL NOT WORK.
- You must use the <https://guests.intrepidtheatre.com> site to access your 10-Show Pass. **NOTE:** The Guests site is BLUE, the standard ticketing website is PINK.

Booking your tickets:

Now that you have your pass registered, you can book tickets on said pass.

1. Login to the Guests Site. <https://guests.intrepidtheatre.com>
2. Under the “Events” tab, select the Show performance date and time that you would like to book.
3. Select your desired quantity of tickets under 10 Show Pass Redemption Ticket and click “Add to Basket”
 - a. Optional, navigate to another Event to add more tickets to your basket during this transaction
4. Select “Checkout” and review the tickets you have booked
5. To complete the transaction, select “Checkout” and then “Continue to Payment”. No payment will be taken on the Guests site, but you must still complete the transaction in order to book your ticket.
6. You will see this message: “No payment is required for this order. Please click the button below to complete.” Press “Complete Order” and you should receive your e-ticket to your email.
 - a. If you do not receive your e-ticket, please contact the Box Office at tickets@intrepidtheatre.com.

Other things to note:

- If you want to buy a ticket without using your 10-Show Pass, you will have to use the tickets.intrepidtheatre.com website using the same login details. You are not able to purchase tickets with money on the Guests Site.
- A 10-Show Pass **does not** guarantee admission to a show, as tickets are limited. Your tickets are not booked until you complete the order confirmation process AND receive an email confirmation with your e-ticket. Seats are not reserved at the door/venue for any pass holders.

- Shows start on time. Some artists DO NOT ALLOW LATECOMERS. Please try to arrive and take your seat at least 10 minutes before showtime, when the doors open.
- All 10-Show Pass holders must wear their Fringe Button to be admitted to the show.
- INSIDER TIP: Our second weekend is typically very busy, and many shows sell out. Try to see shows early to avoid disappointment.

If you have any questions about your pass, please call Intrepid Theatre 250.383.2663 or email: tickets@intrepidtheatre.com and we will be happy to help you out! HAPPY FRINGE!

-Parker Melnick, Marketing and Box Office Manager