



August 27 - September 6

10 SHOW PASS INSTRUCTIONS

We hope you will enjoy the Fringe Festival in style with your 10-Show Pass!

Includes!

- 10 complimentary tickets, must be booked in advance
- 2 free Fringe buttons, can be picked up at your venue or the Box Office
- tickets redeemable only at the Guest Site: guests.intrepidtheatre.com

Shareable!

This pass is shareable! Go to 10 shows yourself, or bring 9 guests with you to one show, or anything in between! However, all show-goers must have a Fringe Button, so any attendees beyond the first 2 per show must purchase their own button(s).

Useful Links!

- Guest site: guests.intrepidtheatre.com (use your pass here!)
- Regular ticket purchasing site: tickets.intrepidtheatre.com
- Box Office Email address: tickets@intrepidtheatre.com
- Hours: intrepidtheatre.com/festivals/fringe-festival/tickets-passes/

How to Use!

Activate your pass (mandatory):

- Send your name and email to tickets@intrepidtheatre.com. Please provide us with the email address that you want to receive e-tickets at (Work email addresses are not recommended).
- You will receive a confirmation email at that address within 48 hours indicating that your pass has been attached to your account. You will not be able to book tickets before then.
 - Please note that this confirmation is solely to notify you that the pass has been added to your account, and does not act as a ticket to any performances; you must now book your tickets.

You are now set up to book a ticket!

- Use the blue-coloured guests.intrepidtheatre.com site to utilize your 10-Show Pass. Do not use the pink-coloured standard ticketing website.

Log in to book tickets:

If you did not already have an account with us

- ★ We have created an account for you when we booked your pass. You will need to create a password by going to the Guests Site Login page, entering your email address, and **clicking “I forgot my password”** - it will then send you an email to reset (or in this case, create) your password.

If you have an account with us already

- ★ Good news! You are already registered. To access our Guests Site, sign in with the same credentials you used for our regular ticket-purchasing site.

Booking your tickets:

Now that you have your pass registered, you can book tickets on said pass.

1. Login to the Guests Site. guests.intrepidtheatre.com
2. Under the “Events” tab, select the Show performance date and time that you would like to book.
3. Select your desired quantity of tickets under 10 Show Pass Redemption Ticket and click “Add to Basket”
 - a. Optional, navigate to another Event to add more tickets to your basket during this transaction
4. Select “Checkout” and review the tickets you have booked
5. To complete the transaction, select “Checkout” and then “Continue to Payment”. **No payment will be taken on the Guests site, but you must still complete the transaction in order to book your ticket.**
6. You will see this message: “No payment is required for this order. Please click the button below to complete.” Press “Complete Order” and you should receive your e-ticket to your email.
 - a. If you do not receive your e-ticket, please contact the Box Office at tickets@intrepidtheatre.com.

Other things to note:

- If you want to buy a ticket without using your 10-Show Pass, you will have to use the regular site tickets.intrepidtheatre.com with the same login details. The guest site cannot take payment for tickets.
- A 10-Show Pass alone **does not** guarantee admission to a show, as tickets are limited. Your tickets are not booked until you complete the order confirmation process AND receive an email confirmation with your e-ticket. Seats are not reserved at the door/venue for any pass holders.

- Please try to arrive and take your seat at least 15 minutes before showtime, when the doors open.
- All 10-Show Pass holders must wear their Fringe Button to be admitted to the show.
- INSIDER TIP: Our second weekend is typically very busy, and many shows sell out. Try to see shows early to avoid disappointment.

If you have any questions about your pass, please call Intrepid Theatre 250.383.2663 during open hours or email: tickets@intrepidtheatre.com and we will be happy to help you out!

Box Office hours can be found in the fringe guide, or at intrepidtheatre.com/festivals/fringe-festival/tickets-passes/

HAPPY FRINGE!