



# VICTORIA FR!NGE FESTIVAL



## Volunteer Pass Instructions

Thank you for volunteering at this year's Victoria Fringe Theatre Festival! We hope you will enjoy the Fringe in style with your Volunteer Pass.

All Volunteer Pass tickets **must be booked online** in advance through our Guests ticketing website: <https://guests.intrepidtheatre.com>

### When you want to start booking your tickets:

1. Under the Login tab on the Guests Site, enter your email address and password. Once logged in, you will see your account information page.
2. Under "Events" tab, select the Show performance date and time that you would like to book.
3. Select a quantity of 1 under "Volunteer Pass Redemption Ticket" and click "Add to Basket"
  - Optional: navigate to another Event to add more tickets to your basket during this transaction, repeat steps #2 and #3.
4. Select "Checkout" and review the tickets you have selected.
5. To complete transaction and book your tickets, select "Checkout" and then "Continue to Payment". No payment will be required on the Guests site when booking complimentary shows with your Volunteer Pass.
6. You will see this message "No payment is required for this order. Please click the button below to complete." Click the "Complete Order" button and you should receive your e-ticket to your email inbox (or maybe your Spam!).
  - If you do not receive your e-ticket, please contact the Box Office at [tickets@intrepidtheatre.com](mailto:tickets@intrepidtheatre.com).



If you have any questions about your pass that are not answered here or in our FAQ, please email our Fringe Volunteer Coordinator at [volunteer@intrepidtheatre.com](mailto:volunteer@intrepidtheatre.com) and we will be happy to help you out!

